

WellHose

DIY Drop Pipe

50 Year Warranty - Terms and Conditions

Months from Purchase*	0 to 6	6 to 24	24 to 36	36 to 48	48 to 60
Discount on Replacement Hose **	100%	80%	60%	40%	20%
Please note: * "Months from Purchase" defines the time from when the hose was despatched from Hose Solutions Inc (HSI) or their approved agents. ** "Discount on Replacement Hose" denotes the discount to the user of a replacement hose at prices of when claim is submitted.					

All due precaution is taken during the Manufacturing Process to ensure quality products. The situation may however arise where a Manufacturing Fault is not identified during the production or testing phase. If a problem should arise the following conditions apply:

- Hose Solutions Inc (HSI) or their approved agents must be informed promptly and supplied with all requested information and samples to fully investigate the complaint.
- The Warranty is only valid on Workmanship or Material problems identified as a Manufacturing or Production problem.
- WellHose DIY Drop Pipe that has been misused or damaged in any way due to incorrect application or mishandling before, during or after installation is excluded from any Warranty Claim.
- WellHose DIY Drop Pipe that is not used for the intended and designed purpose is excluded from any Warranty Claim and is for the risk of the user.
- WellHose DIY Drop Pipe must only be joined or connected using the supplied WellHose DIY Drop Pipe Fittings only. Where this is found to not be the case, no claim will be considered.
- WellHose DIY Drop Pipe Cable Straps must be used to support the power cable along the entire length of the hose.
- Not registering your WellHose DIY Drop Pipe can prejudice any claim at HSI's discretion.
- The Warranty applies to the Original Purchaser in respect of the WellHose DIY Drop Pipe cost and excludes any claim for any direct or indirect costs or consequential damage or loss.
- The Warranty Costs are subject to the above terms and conditions taking into consideration the service already obtained from the WellHose DIY Drop Pipe.

Should you not understand any part of this Warranty, we ask you to please consult Hose Solutions Inc or its approved agents to verify any issues prior to purchasing any products.

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